



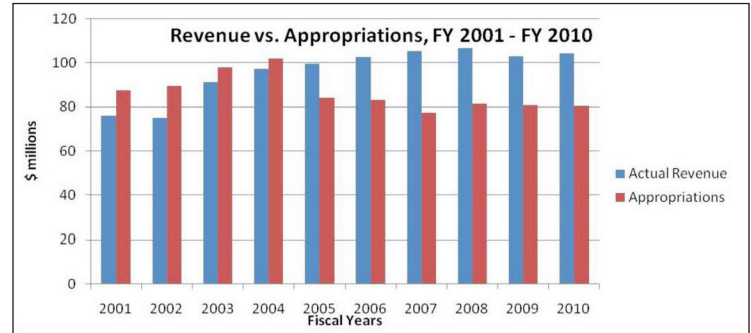
Re-elect **Dorothy Brown** 2012

Cook County Circuit Court Clerk

FINANCIAL ACCOUNTABILITY ACCOMPLISHMENTS

Increased Revenue while Reducing Expenditures!

- Introduced credit card payment system for bail bonds--led to quicker turnaround of persons in custody and reduction in cash discrepancies. Collected over \$38 million.
- Strengthened collection strategies by getting the law changed to permit the use of collection agencies, resulting in the collection of \$24.5 million; and created an internal Financial Compliance Unit that led to the collection of \$2.036 million.
- Implemented cost-saving and revenue generating strategies that have turned the expenditures and revenues upside down; with revenues now more than expenditures by over \$20 million; versus 10 years ago at the start of the Dorothy Brown administration, when expenditures were more than revenues by over (\$10 million). \$356 million new revenue dollars have been added to the county coffers.



CUSTOMER SERVICE ACCOMPLISHMENTS

- Raised awareness of \$16+ million in unclaimed mortgage foreclosure surplus funds for distressed homeowners. Created online, searchable database of available surplus funds.
- Implemented online user-friendly Order of Protection (OOP) E-Form for victims of domestic violence.
- Provided comprehensive information about expungement of criminal records online, at seminars and in public service announcements; instituted annual full service expungement summit that provides direct service to 4000+ customers.
- Created online search engine for parents to find unclaimed child support checks.

TECHNOLOGICAL ACCOMPLISHMENTS

Rebuilding the infrastructure

- Linked computers by installing wide area network.
- Replaced “dumb terminals” with flat-panel monitors and “thin clients.”
- Inaugurated internal and external email system, with periodic upgrades.
- Upgraded servers to Blade and SAN environment.

Saving money

- Consolidated the mainframe system with Cook County for savings of \$1 million.

Creating user-friendly website and information kiosks

- Searchable database of 461 fillable court forms.
- Black Line Trial Call Case Management.
- Electronic docket searches for Chancery, Civil, Domestic Relations, Law, Probate and Traffic cases.
- Permitted online payment of traffic fines or to request court date for court diversion tickets.
- Installed information kiosks at Criminal/Felony, Juvenile Justice and Child Protection Divisions for easy case lookup and retrieval.
- Created searchable online index of Declaration of Intentions (Immigration) records.

Improving information sharing with justice agencies

- Implemented Electronic Traffic Ticket system.
- Implemented file transfer of summons data from Sheriff’s Office to Clerk’s Office.
- Instituted nightly reporting to Secretary of State’s office of litigants who failed to pay court-ordered traffic fines.
- Organized and chaired Cook County Integrated Criminal Justice Information System Committee.

Increasing internal efficiency

- Eliminated carbon paper transactions for central bond court, through automation of the mittimus form.
- Implemented an Imaging and Document Management system in County, Chancery, Law, Probate, and Civil Divisions.
- Migrated to distributed reporting in multiple divisions.
- Installed a \$6 million Integrated Cashiering and Security system to improve financial quality controls.

E-filing

- Implemented e-filing for commercial litigation in Law Division.
- Roll out to other divisions coming soon, based on Illinois Supreme Court approval.